

## Training options for support technicians

### Basic

All the following modules can be covered in approximately 2 hours including Q & A

- timeware<sup>®</sup> overview
- timeware<sup>®</sup> personal module (day to day operation)
- timeware<sup>®</sup> attendance module (day to day operation)
- timeware<sup>®</sup> absence management module (day to day operation)
- timeware<sup>®</sup> dashboard and reports module (day to day operation)

### Advanced

Each of the following modules can be covered in approximately 2-3 hours including Q & A

- timeware<sup>®</sup> agents and their purpose
- timeware<sup>®</sup> personnel module (configuration)
- timeware<sup>®</sup> attendance module (configuration)
- timeware<sup>®</sup> absence management module (configuration)
- timeware<sup>®</sup> dashboard and reports module (configuration)
- timeware<sup>®</sup> ESS GO (configuration)

